

Free independent disability advice

DAS Accreditations and Quality Assurance

DAS being first registered as a charity in 1990 has enjoyed 34 years in good standing with the Charity Commission.

We are members of the <u>Chartered Institute of Fundraising</u> and thereby signed up to its code of conduct.

We have in place Professional Indemnity insurance for up to £2,000,000.

In May 2021, we achieved the <u>Charity Excellence Framework</u> Quality Mark based on a twelve month long self-assessment exercise.

In May 2022, we conducted the self-assessment exercise under the <u>Charity Governance Code</u> for Small Charities and shortly after implemented a brief list of improvement actions needed to ensure full compliance.

We are members of the <u>National Association of Welfare Rights</u> <u>Advisers</u> (NAWRA) and a trustee led two workshops at its inperson conference in Nottingham in 2023 on quality management in reference to the DAS journey.

We invited the FIAS unit within Suffolk County Council to undertake a quality audit during June 2023 and the auditor commented very positively in his findings.

Our assessment for the <u>Advice Quality Standards</u> took place in June 2023 and after addressing a few minor improvement actions we were confirmed to have met the standard. The preliminary desk-top assessment findings were such that the main audit was reduced to one day compared to the normal two.

In July 2023 we were accepted for registration as a *Real Living Wage* employer.

During 2023 we undertook the <u>Pride In Practice</u> (LGBT Foundation) training programme and in August were awarded the Gold Standard with congratulations on achieving this in such a short space of time.

In April 2024 we were accredited as a Disability Confident Employer, the level 2 of 3 on the government scheme's scale.

We have (as at April 2024) a 4.6/5 star rating on Google from 31 reviews.















