

DAS Accreditations and Quality Assurance

DAS being first registered as a charity in 1990 has enjoyed 34 years in good standing with the Charity Commission.

We are members of the [Chartered Institute of Fundraising](#) and thereby signed up to its code of conduct.

We have in place Professional Indemnity insurance for up to £2,000,000.

In May 2021, we achieved the [Charity Excellence Framework](#) Quality Mark based on a twelve month long self-assessment exercise.

In May 2022, we conducted the self-assessment exercise under the [Charity Governance Code for Small Charities](#) and shortly after implemented a brief list of improvement actions needed to ensure full compliance.

We are members of the [National Association of Welfare Rights Advisers](#) (NAWRA) and a trustee led two workshops at its in-person conference in Nottingham in 2023 on quality management in reference to the DAS journey.

We invited the FIAS unit within Suffolk County Council to undertake a quality audit during June 2023 and the auditor commented very positively in his findings.

Our assessment for the [Advice Quality Standards](#) took place in June 2023 and after addressing a few minor improvement actions we were confirmed to have met the standard. The preliminary desk-top assessment findings were such that the main audit was reduced to one day compared to the normal two.

In July 2023 we were accepted for registration as a [Real Living Wage](#) employer.

During 2023 we undertook the [Pride In Practice](#) (LGBT Foundation) training programme and in August were awarded the Gold Standard with congratulations on achieving this in such a short space of time.

We have (as at September 2023) a 4.6/5 star rating on Google based on 29 reviews.

